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## LETTER OF ACCEPTANCE

Number: 012 / JAM / IV / 2022

On behalf of the Jurnal Aplikasi Manajemen Editorial Board, we are pleased to inform that,

**Author Name** : **Fariz (Corresponding Author)**  
**Institution** : Sekolah Tinggi Ilmu Ekonomi YAPAN, Indonesia.

Has submitted a paper, entitled:

**“STRATEGIES TO INCREASE USERS SATISFACTION ON THE SHOPEE  
INDONESIA ONLINE SHOPPING APPLICATION”**

This paper has been **accepted** and will be proceed to be published in Jurnal Aplikasi Manajemen (Journal of Applied Management) in **Volume 20 No. 2 June 2022**.

Kindest Regards,  
**Editor in Chief**



The signature is written in black ink over the JAM logo. The logo consists of a stylized red leaf above a red square with a white circle inside, followed by the letters JAM in a large, black, serif font.

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